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PRESS RELEASE
FOR IMMEDIATE RELEASE
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CDG Integrates MBS Billing System with PenguinData's Workflow Management Solution

Champaign, IL – Communications Data Group (CDG) is pleased to announce the integration of its MBS consumer billing system with PenguinData's Workflow Management G3 Emperor Suite of Modules at Intermountain Cable (IMCTV), a subsidiary of Gearheart Communications, Inc., located in Harold, KY.

Consisting of family of interconnected companies, Gearheart needed an advanced workflow management solution that could help unify task management across their different companies, but it also needed to be able to communicate with their CDG billing systems. "Integration with third-party workflow and CRM systems is crucial in today's market," noted Vice President of Product Development, Mike Chalk. "When we researched PenguinData's solutions and saw the benefits they would bring the client, we knew working together to connect these two systems would be valuable to all parties."

According to PenguinData's Senior Vice President of Sales, Doug Simmons, "Having the ability to see all of their data in real-time across the entire organization and knowing that data would also be integrated with their billing system was a primary driving for behind IMCTV becoming a PenguinData client. PenguinData was able to bring true automation to IMCTV's mobile work orders and streamline their entire Warehouse process with full accountability, while providing for single entry and update capabilities with real-time data synchronization across all modules."

About CDG: CDG offers scalable, accurate billing solutions for voice, video, and data service providers. Options include integrated CABS, Mediation, Customer Care, Plant, Trouble, Service Activation Manager, E-Care, Task Management and third-party financial, mapping and facilities management products. Visit our website at www.cdg.ws to learn more.

About PenguinData: PenguinData Workforce Management, Inc. provides innovative mobile workforce management software systems for any field service industry, such as telecommunications and construction. PenguinData strives to increase our clients' productivity and profitability, so you can better protect your business. Visit our website at www.penguindata.com to learn more.

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